FOR YOUR HOME · FROM YOUR LANDLORD

# Something stopped working? Try this first.

Most problems in a home have a quick check you can do yourself, safely, in a few minutes. Scan a code for the step-by-step guide, free, no account needed.

**CALL RIGHT AWAY, DON'T TROUBLESHOOT**

- You smell gas: leave first, then call the gas company from outside
- Water you can't stop, or water near outlets or lights
- Sparks, smoke or a burning smell, or a CO alarm going off: get out and call 911
- No heat when it's freezing outside

Emergency line _____

### No heat, or the AC is blowing warm

Check the thermostat is set to heat or cool and its batteries, the furnace or AC switch is on, and the filter isn't clogged.

spetz.ai/apps/furnace-not-working

### An outlet or the lights are out

Press the reset button on any GFCI outlet nearby (kitchen, bathroom, garage, outside), then check the breaker panel for a tripped switch.

spetz.ai/apps/outlet-not-working

### The toilet keeps running or is clogged

Plunge a clog with a flange plunger. A running toilet is often the flapper chain caught: lift the tank lid and free it.

spetz.ai/apps/toilet-fixer

### The garbage disposal hums or stopped

Switch it off first. Press the red reset button underneath, or turn the hex key in the bottom to free a jam. Never put a hand inside.

spetz.ai/apps/garbage-disposal-not-working

### A smoke or CO alarm keeps chirping

A chirp every minute or so is usually a low battery. A loud, steady alarm is not a chirp: get out and call 911.

spetz.ai/apps/smoke-detector-chirping

### The fridge, washer, dryer or dishwasher

Fridge warm, washer or dishwasher won't drain, dryer without heat: the quick checks for each, before you put in a request.

spetz.ai/apps/#fix

**Only the checks above.** If a fix needs a part, a tool or opening anything up, put in a maintenance request instead.

From _____ Maintenance requests _____

FREE HOME FIX GUIDES
spetz.ai